

COOKING & HOLDING EQUIPMENT

1 Year Parts & Labour

General Warranty Coverage:

- **1 Year Parts & Labour:** MCK Equipment warrants all Cooking & Holding Equipment against defects in materials and workmanship for a period of one (1) year from the date of shipment. This coverage includes both parts and labor costs necessary to repair or replace any defective component.

Warranty Claim Process:

All claims for parts or labor must be made directly through MCK Equipment. To process a warranty claim, the following information must be provided:

1. Model number of the unit.
2. Serial number of the unit.
3. Proof of purchase.

How to Get Warranty Service:

For warranty service, technical support, or to purchase replacement parts, please contact MCK Equipment directly. Our team is here to assist you with both warranty and non-warranty related questions or issues.

ROUTINE MAINTENANCE OBLIGATIONS: Adherence to routine maintenance as specified in the owner's manual is essential. Failure to follow these requirements will void the warranty.

LIMITATION OF LIABILITY: MCK Equipment is not liable for economic losses, loss of profits, or any special, exemplary, punitive, indirect, or consequential damages, including but not limited to, losses arising from food or product spoilage, regardless of whether they result from equipment failure.

WARRANTY EXCLUSIONS: The warranty does not cover any parts that have been subjected to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or acts of God after the date of manufacture.

ELECTRICAL CONNECTION RESPONSIBILITY: MCK Equipment is not responsible for the repair or replacement of components that fail or are damaged due to electrical power failures, the use of extension cords, low voltage, or voltage drops affecting the unit.

WARRANTY DISCLAIMER: The one (1) year parts & labor warranty are exclusive and in lieu of all other warranties. MCK Equipment disclaims any implied warranty of merchantability or fitness for a particular purpose, as well as any implied warranties of non-infringement. There are no warranties extending beyond the terms outlined here.

INTERNATIONAL WARRANTY EXCLUSIONS: This warranty does not apply to products sold or used outside the continental United States and Canada. MCK Equipment is not responsible for any warranty claims made on products used in these areas.

RETURN POLICY: For every return request, a restocking fee will be issued. This covers the costs of restocking the returned equipment. This will be deducted from the return amount due. The restocking fee for commercial locations is 20% of the equipment cost while that of residential locations is 30% of the equipment cost.

What is Not Covered by This Warranty:

1. Routine maintenance tasks required to keep the equipment in proper working order.
2. Consequential damages resulting from the use or failure of the equipment.
3. Damage due to alteration, neglect, abuse, misuse, accident, improper installation, or acts of God (such as fire, flood, etc.).
4. Repairs necessitated by improper electrical connections.
5. Warranty is not transferable and only applies to the original buyer.

The warranties described above are exclusive and in lieu of all other warranties. MCK Equipment disclaims any implied warranty of merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description provided herein.

For any additional inquiries regarding your warranty or to submit a claim, please contact MCK Equipment at +1 (833) 978 8833 or, at claims@mckequipment.ca